

## Terms and Conditions

Last Updated: January 8, 2026

Welcome to The Tax Clinic ("Company," "we," "us," or "our"). By accessing this website or using our services, you agree to comply with and be bound by these Terms and Conditions. If you do not agree, please do not use our website or services.

### 1. Services Provided

The Tax Clinic provides professional financial support services, including but not limited to:

Tax Preparation & Electronic Filing

Tax Resolution & Compliance Support

BookKeeping & Financial Organization

Credit Repair & Financial Wellness Services

Virtual Assistance & Administrative Support

All services are provided based on information supplied by the client and are subject to applicable federal, state, and local laws.

### 2. No Guarantees or Warranties

The Tax Clinic does not guarantee specific outcomes, including but not limited to:

Refund amounts or IRS/state acceptance

Credit score increases or deletions

Resolution approval, penalty removal, or processing timelines

Tax and credit outcomes depend on client information, third-party agencies, and governing authorities.

### 3. Client Responsibilities

By engaging our services, you agree to:

Provide complete, accurate, and truthful information

Submit requested documents in a timely manner

Review all prepared documents before signing or filing

Maintain copies of all records for your files

Failure to meet these responsibilities may result in delays, errors, or termination of services.

### 4. Fees, Payments & Refunds

Fees are disclosed prior to service delivery

Payment may be required before services begin  
All sales are final. No refunds once work has commenced  
Failure to pay may result in service suspension or termination  
Third-party fees (including refund-based products or processing fees) are governed by the provider and are non-refundable.

## 5. Third-Party Providers

We may use or recommend third-party platforms such as the IRS, state agencies, credit bureaus, payment processors, and software vendors.

The Tax Clinic is not responsible for third-party delays, errors, outages, or decisions

Third-party services are governed by their own terms and policies

## 6. Confidentiality & Data Security

The Tax Clinic follows reasonable safeguards in alignment with IRS Publication 4557 and industry standards to protect client data.

However, no electronic transmission or storage system can be guaranteed to be 100% secure. By using our services, you acknowledge this risk.

## 7. Intellectual Property

All website content, educational materials, templates, systems, workflows, branding, and digital products are the exclusive property of The Tax Clinic.

Content may not be copied, resold, or redistributed without written consent

Digital products are licensed for individual use unless otherwise stated

## 8. Termination of Services

The Tax Clinic reserves the right to suspend or terminate services if:

Client fails to communicate or provide required documentation

Payment obligations are not met

Fraudulent, abusive, or unlawful conduct is suspected

Ethical or compliance standards are violated

#### 9. Limitation of Liability

To the fullest extent permitted by law:

The Tax Clinic is not liable for indirect, incidental, or consequential damages

Liability is limited to the amount paid for services rendered

#### 10. Governing Law

These Terms and Conditions are governed by the laws of the State of Texas, without regard to conflict of law principles.

#### 11. Updates to Terms

We reserve the right to modify these Terms at any time.

Continued use of the website or services constitutes acceptance of the revised Terms.

#### 12. Contact Information

For questions regarding these Terms and Conditions, please contact:

The Tax Clinic  Email: [support@thetaxclinic.co](mailto:support@thetaxclinic.co)  Website: [Www.TheTaxClinic.Co](http://Www.TheTaxClinic.Co)